



# Diplomacy and Effective Communication Skills Course

## Venue Information

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**Venue:** London UK

**Place:**

**Start Date:** 2026-06-16

**End Date:** 2026-06-20

## Course Details

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**Net Fee:** £4750.00

**Duration:** 1 Week

**Category ID:** P,CS,SAMC

**Course Code:** P,CS,SAMC-37

## Syllabus

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### Course Syllabus

#### Introduction:

This five-day course on Diplomacy and Effective Communication Skills is designed to equip participants with essential diplomatic communication techniques needed for successful engagement in international relations and conflict resolution. Participants will learn how to communicate persuasively, manage negotiations, and handle cross-cultural interactions with poise and sensitivity. Through a blend of theoretical insights and practical exercises, attendees will enhance their ability to deliver impactful speeches, engage effectively with the media, and apply diplomatic strategies to real-world scenarios.

#### Objectives :

1. Understand the fundamentals of diplomacy and the importance of effective communication in diplomatic contexts.
2. Develop advanced negotiation and conflict resolution skills.

6. Enhance the ability to manage crisis communication and maintain composure under pressure.

## **Course Contents :**

### **Day 1: Introduction to Diplomacy and Communication**

- Overview of Diplomacy
- The Role of Effective Communication in Diplomacy
- Understanding Cultural Differences
- Building Trust and Credibility
- Active Listening Techniques

### **Day 2: Negotiation Skills in Diplomacy**

- Fundamentals of Negotiation
- Strategies for Conflict Resolution
- Win-Win Solutions
- Power Dynamics and Influence
- Managing Emotions During Negotiations

### **Day 3: Verbal and Non-Verbal Communication**

- Elements of Verbal Communication
- Effective Use of Tone and Language
- Body Language and Facial Expressions
- Cultural Sensitivities in Non-Verbal Communication
- Enhancing Presentation Skills

### **Day 4: Public Speaking and Media Relations**

- Structuring Diplomatic Speeches
- Handling Press Conferences
- Communicating with the Media
- Dealing with Difficult Questions
- Crisis Communication Strategies

### **Day 5: Practical Applications and Case Studies**

- Role-Playing Diplomatic Scenarios
- Analyzing Real-World Case Studies
- Developing Communication Plans
- Feedback and Reflection Sessions
- Final Assessment and Key Takeaways