



# Enhancing Efficiency and Governance in Port Operations Course

## Venue Information

**Venue:** London UK

**Place:**

**Start Date:** 2026-12-15

**End Date:** 2026-12-19

## Course Details

**Net Fee:** £4750.00

**Duration:** 1 Week

**Category ID:** MAL

**Course Code:** MAL-140

## Syllabus

### Course Syllabus

#### Course Overview:

This one-week training program aims to equip participants with essential skills and knowledge for effective port management and development. The course will cover key aspects such as Port statistics, Performance indicators, Stakeholder monitoring, Cargo documentation, Inspection activities, Conflict resolution, and customs clearance. Participants will gain a comprehensive understanding of the critical elements involved in ensuring smooth and efficient port operations.

#### Course Objectives :

**Upon completion of the training, participants should be able to:**

- Navigate general cargo documentation processes with accuracy and efficiency.
- Recognize the importance of draft survey authentication in contributing to reliable port statistics.
- Fulfil key roles in port inspection activities to ensure compliance and operational excellence.
- Resolve conflicts amongst port stakeholders through effective communication and negotiation.
- Implement customs clearance procedures and contribute to smooth cargo discharge processes.

## Course Outlines :

### **Day 1: Essentials of Port Statistics for Management and Development**

- Understanding the Significance of Port Statistics
- Types of Port Statistics and Their Applications
- Practical Exercises: Data Collection and Analysis

### **Day 2: Key Port Performance Indicators and Their Generation**

- Overview of Key Performance Indicators (KPIs)
- Identification and Measurement of Relevant KPIs
- Techniques for Data Collection and Analysis

### **Day 3: Monitoring Key Stakeholders (Shore Handlers and Private Stevedores)**

- Identifying Key Stakeholders in Port Operations
- Strategies for Effective Monitoring and Collaboration
- Case Studies: Successful Stakeholder Engagement

### **Day 4: Cargo Documentation, Draft Survey, and Port Inspection Activities**

- General Cargo Documentation Processes
- Importance of Draft Survey in Port Statistics
- Key Roles of Port Inspection Activities
- Practical Training Sessions

### **Day 5: Conflict Resolution, Customs Clearance, and Smooth Cargo Discharge Procedures**

- Strategies for Conflict Resolution Amongst Port and Stakeholders
- Customs Clearance Processes and Best Practices
- Ensuring Smooth Cargo Discharge Procedures
- Integrated Case Studies