



# Managing Employee Performance, Behavior and Attitudes

## Venue Information

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**Venue:** London UK

**Place:**

**Start Date:** 2026-09-01

**End Date:** 2026-09-05

## Course Details

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**Net Fee:** £4750.00

**Duration:** 1 week

**Category ID:** HRMC

**Course Code:** HRMC-17

## Syllabus

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### Enhancing Workplace Performance and Behavior courses Syllabus

Embark on a journey to delve into the intricacies of human behavior and performance management with Skillinx. This course is designed to equip HR professionals, business partners, and leaders with the essential knowledge and skills to optimize employee performance and cultivate positive workplace attitudes.

#### Key course Features:

- Understanding Human Behavior Dynamics
- Effective Management of Performance, both Positive and Poor
- Talent Management and Succession Planning Insights
- Strategies for Implementing an Effective Performance Appraisal System
- Insight into Group Dynamics and Behavior Patterns

3. Distinguish between talent management and succession planning strategies
4. Develop a compelling business case for effective performance appraisals
5. Evaluate fundamental principles of group dynamics

#### **courses Content:**

##### **Day One: Understanding Individual Behavior**

- Exploring Human Psychology
- Self-awareness and the Johari Window
- Formation of Attitudes
- Personality Styles Exploration
- Introduction to Emotional Intelligence (EI)

##### **Day Two: Performance Improvement Planning (PIP)**

- Introduction to Performance Improvement Planning
- Analyzing Performance Decline Factors
- Work Performance Interview Techniques
- Communication Strategies for Performance Enhancement
- Managing Good Performance through Behavioral Reinforcement Theory

##### **Day Three: Driving Performance through Talent Management**

- Exploring Talent Management Concepts
- Contextualizing Employee Resourcing
- Fundamentals of Manpower Planning
- Flexibility and the Concept of a 'Flexible Firm'
- Differentiating Succession Management and Talent Management
- Talent Management in the Context of Nationalization

##### **Day Four: Maximizing Performance Appraisal Systems**

- Effective Performance Appraisal Principles
- Importance of Performance Appraisal
- Multicultural Performance Management Challenges
- Common Pitfalls and Strategies for Mitigation
- Structuring Appraisal Meetings: Step-by-Step Guide

##### **Day Five: Understanding Others**

- Exploring Behavior Styles: Passive, Aggressive, Passive-Aggressive, and Assertive

- Introduction to Group Dynamics
- Personalized Action Planning for Implementation"