Managing Employee Performance, Behavior and Attitudes

Venue Information

Venue: London UK

Place:

Start Date: 2026-05-26

End Date: 2026-05-30

Course Details

Net Fee: £4750.00

Duration: 1 week

Category ID: HRMC

Course Code: HRMC-17

Syllabus

Enhancing Workplace Performance and Behavior courses Syllabus

Embark on a journey to delve into the intricacies of human behavior and performance management with Skilllinx. This courses is designed to equip HR professionals, business partners, and leaders with the essential knowledge and skills to optimize employee performance and cultivate positive workplace attitudes.

Key courses Features:

- Understanding Human Behavior Dynamics
- Effective Management of Performance, both Positive and Poor
- Talent Management and Succession Planning Insights
- Strategies for Implementing an Effective Performance Appraisal System
- Insight into Group Dynamics and Behavior Patterns

3. Distinguish between talent management and succession planning strategies
4. Develop a compelling business case for effective performance appraisals
5. Evaluate fundamental principles of group dynamics

courses Content:

Day One: Understanding Individual Behavior

- Exploring Human Psychology
- Self-awareness and the Johari Window
- Formation of Attitudes
- Personality Styles Exploration
- Introduction to Emotional Intelligence (EI)

Day Two: Performance Improvement Planning (PIP)

- Introduction to Performance Improvement Planning
- Analyzing Performance Decline Factors
- Work Performance Interview Techniques
- Communication Strategies for Performance Enhancement
- Managing Good Performance through Behavioral Reinforcement Theory

Day Three: Driving Performance through Talent Management

- Exploring Talent Management Concepts
- Contextualizing Employee Resourcing
- Fundamentals of Manpower Planning
- Flexibility and the Concept of a 'Flexible Firm'
- Differentiating Succession Management and Talent Management
- Talent Management in the Context of Nationalization

Day Four: Maximizing Performance Appraisal Systems

- Effective Performance Appraisal Principles
- Importance of Performance Appraisal
- Multicultural Performance Management Challenges
- Common Pitfalls and Strategies for Mitigation
- Structuring Appraisal Meetings: Step-by-Step Guide

Day Five: Understanding Others

- Exploring Behavior Styles: Passive, Aggressive, Passive-Aggressive, and Assertive

- Introduction to Group Dynamics
- Personalized Action Planning for Implementation"